

Terms and conditions

Our most up-to-date booking terms and conditions, A-Z Information, and conditions of carriage, can be found at www.ambassadorcruise.com/termsandconditions

Copies of our terms and conditions can also be made available on request via guestservices@ambassadorcruise.com or **0808 102 8031**.

Please note that all bookings are subject to availability and subject to acceptance of our booking terms and conditions at the time of booking. Please ensure you familiarise yourself with the booking terms and conditions, which will also be made available to you prior to booking, and let us or your travel agent know if you have any questions. We would be delighted to help you.

All prices are per person based on Early Saver Fares. Fares shown have early saver discount already applied. Prices shown for each cruise are based on: Twin Inside Cat. 1, Twin Outside Cat. 6, Twin Balcony Cat. 14, Twin Suite Cat. JS, Single Inside Cat. 3S, Single Outside Cat. 6S.

PEACE OF MIND

Peace of mind is our priority here at Ambassador. We know how important it is to feel financially protected and to be able to book with confidence, which is why our booking reassurances include a refund guarantee, should one of our cruises be cancelled. It is also why we operate a fully independent managed Trust Account where guests' funds are deposited and only released when the cruise departs.

We also guarantee the highest of health and safety standards, including a policy that requires all our guests and crew to be vaccinated against COVID-19 prior to sailing, subject to any exemptions*. You can relax knowing we have taken care of everything on board and are working closely with destinations to adhere to local health guidelines.

*Please contact our guest services team to discuss

We can offer the very best group support

Our group sales team are here to offer you the very best possible service and to help you every step of the way. We will provide you with a simple quotation and discuss your group's requirements.

Our friendly and experienced group sales team are here to assist you with any questions you may have or information you need prior to booking and look forward to discussing your group's cruise requirements.

New Group Bookings 0808 102 8032

Email groupsales@ambassadorcruise.com

Call our specialist cruise consultants for **FREE**.

Lines open: Mon-Thurs 09:00-20:00,
Fri 09:00-18:00, Sat 09:00-17:00, Sun 10:00-16:00.

Opening hours are subject to change.

Office: Ambassador Cruise Line, Gateway House,
Stonehouse Lane, Purfleet, Essex, RM19 1NS



WE ARE BRITAIN'S NEW CRUISE LINE

Summer 2022, Winter/Spring 2023 Groups Brochure

Dear Ambassador Groups,



Travel is about a feeling, an experience.

Our purpose is to inspire and delight every guest to enjoy an authentic cruise experience effortlessly, and sustainably.

Naming our first ship Ambience reflects the social, warm and relaxing atmosphere you can expect on board. Retaining traditional maritime values, Ambience will commence her maiden season in April 2022 from London Tilbury. The inaugural programme consists of 33 sailings, visiting over 90 different ports. On board Ambience we're building a friendly community where there is something for everyone. She offers an unbeatable choice of five restaurants, two cafés, nine lounges, a spa, a grand theatre, two swimming pools and fitness/well-being facilities.

Ambassador guarantees guests the highest hygiene standards, coupled with financial peace of mind. Our health and safety mandate requires that only vaccinated guests and crew will be welcomed on board, subject to any exemptions†. Keeping you financially protected, our booking terms include a refund guarantee should one of our cruises be cancelled. Plus, we have also elected to operate a fully independent managed Trust Account where guests' funds are deposited and only released when the cruise departs.

Whether you're a member of a club, society, business or association, or even an extended group of family or friends celebrating a special occasion, we believe that we can make your group holiday experience one to remember.

Best wishes.

Christian Verhounig
Chief Executive Officer,
Ambassador Cruise Line



SUSTAINABLE & ETHICAL

Some of the most environmentally friendly ships afloat.



VOYAGES OF EXPLORATIONS

Affordable access to remote places and hidden treasures across the globe.



SAIL WITH FRIENDS

Meet like-minded people and make long-lasting friendships.



A WONDERFUL WELCOME

Classic ships, with charming crews, sumptuous cuisine and great entertainment.



UNBEATABLE VALUE

A premium value, authentic and traditional cruise experience at a fantastically affordable price.



PEACE OF MIND

Our onboard health, hygiene and safety standards, together with our booking assurances and financial protection, means that you can sail with peace of mind guaranteed.



Introducing Ambience



Ambience's maiden season commences 6th April 2022 to Hamburg from London Tilbury.

Ambience is our flagship of the fleet. Our ambition at Ambassador is to create the optimum atmosphere on board; one that brings out the best in each of us. The perfect ambience. With an average 1,400-guest capacity and careful configuration, she offers both a feeling of spaciousness and freedom, whilst retaining that sense of intimacy and camaraderie.

Entertainment-wise, let your hair down at the Observatory and The Palladium. She has numerous bars, including Raffles Bar, Botanical Lounge, SW19 and The Purple Turtle Pub. Dining options include our Buckingham Restaurant or the Borough Market, and our

glorious Alfresco Grill. Wining and dining are more than fine at Saffron†, Sea & Grass† or our deluxe Chef's Table†.

Enjoy cards at Aces & Eights, our bridge and card room, and at the Ambassador Casino, or revive and renew at the gym and Wellness Centre. Other facilities include Kapoor's, our on board crafting studio, Brontë's library, the shopping galleria, two swimming pools, four hot tubs and a large screen for outdoor movies. Sound good?

We're also offering two multi-generational cruises, look out for the 'smiley face' symbol. 😊

†Supplementary charges apply, not included as standard

Great Cruise Deals for Groups

To help you make up your mind, here's our unbeatable selection of group benefits:

- A group booking constitutes just 15 adult passengers.
- Special 5% group discount off promotional fares and "Ambassador Fares" on selected sailings (only applicable to full paying adults).

- Book just 25 adult passengers and we will offer you one additional free place (26th place) and two additional free places if you book 50 adult passengers (51st and 52nd places).
- Special onboard welcome cocktail party.
- Preferential group dining arrangement

These group benefits are in addition to any saving offered and will be confirmed at the time of booking. However, they remain subject to availability and may be withdrawn without notice at any time.



Fjordland Cruises

Norway will take your breath away – and not just because of the crystal-clear air. The sheer scale of the fjords has to be seen to be believed, and once witnessed will never be forgotten. Gliding along mirror-smooth waters, you'll be awed by the pristine landscapes that inspired the Vikings to conquer Europe: an endless, unspoilt vista of craggy cliffs, magnificent waterfalls and majestic mountains crowned in snow.



Bryggen Hanseatic wharf, Bergen, Norway

Port highlights

Geiranger

Geirangerfjord is a UNESCO World Heritage Site and one of the most incredible fjords on our planet. Its fairytale landscape, with snow-covered mountains, wild waterfalls and deep blue waters, will make your jaw drop.

Bergen

Norway's second-largest city is surrounded by lofty mountains and fronts crystalline blue waters. You can take in medieval Bryggen wharf, the bustling fish market and the KODE art museums, housing the largest collection of art in Scandinavia.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
A Taste of Fjordland - A12202	6	10 Apr 22	509	669	979	1,509	739	879
Majestic Easter Fjordland - A12203	8	16 Apr 22	669	899	1,299	1,999	989	1,169
Springtime Fjordland - A12204	7	24 Apr 22	589	789	1,139	1,749	869	1,009
Summertime Fjordland - A12212 ☺	7	6 Aug 22	579	769	1,109	1,719	849	999
Summertime Fjordland - A12214	7	25 Aug 22	579	769	1,109	1,719	849	999
Autumn Fjordland - A12217	7	16 Oct 22	559	739	1,079	1,649	819	959



Geirangerfjord, Norway



Flam, Norway



Aurlandsfjord, Norway

Baltic Treasures

Russia is a treasure-house of history, with its turbulent past affording a wealth of architectural and cultural treasures. Your days in St. Petersburg will pass in a blur of ornate churches and cathedrals, opulent palaces that once housed Tsars and, of course, the magnificent Hermitage Museum. You'll also savour the contrast with the more cosmopolitan Scandinavian nations as we navigate the Baltic, bringing you everything this diverse sea has to offer.

Port highlights

St. Petersburg

Nicknamed the 'Venice of the North', St. Petersburg's sheer beauty and grandeur will sweep you off your feet as you drift down the canals and soak in Russian culture at its finest.

Copenhagen

Copenhagen is Scandinavia's largest city but has a uniquely intimate quality. Cafés and restaurants spill out of brightly coloured townhouses in historic Nyhavn, whilst the atmospheric waterfront is a wonderful place to watch the world go by.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
Baltic Treasures & St. Petersburg - A12206	14	12 May 22	1,149	1,529	2,209	3,439	1,699	1,979
Baltic Treasures & St. Petersburg - A12211 ☺	14	23 Jul 22	1,149	1,529	2,209	3,439	1,699	1,979
Hidden Baltic Treasures & St. Petersburg - A12307	16	16 May 23	1,259	1,689	2,439	3,779	1,869	2,189



Tivoli Gardens, Copenhagen



Hermitage Museum, St. Petersburg



Visby, Gotland, Sweden

Peterhof Palace, St. Petersburg, Russia

British Isles Discovery

With a whole world to discover, it's all too easy to forget the treasures we have right on our doorstep. Allow us to remind you with an itinerary that shines some light onto the most fascinating corners of our diverse nation. Focusing on Britain's many beautiful islands, we will take you from the tranquillity of Tobermory in Mull, with its charming rainbow-hued buildings, to the quaint capital of St. Peter Port in Guernsey, where England meets France amid a picture-postcard landscape. In addition you can join our special cruise to celebrate the Queen's Platinum Jubilee.



Dunvegan Castle, Isle of Skye

Port highlights

St. Mary's, Isles of Scilly

The Scilly Isles are a subtropical paradise off the coast of Cornwall. Little more than six square miles, St Mary's is the largest, with an atmosphere unlike anything you'll experience on the mainland.

Tobermory, Isle of Mull

The colourful houses of Tobermory are picture-perfect, resembling a contented child's view of the world. You may even imagine you're dreaming, but your eyes will open wide at the stunning surrounding scenery.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
British Isles Discovery - A12205	11	1 May 22	969	1,279	1,849	2,859	1,409	1,659
Round Britain & Queen's Platinum Jubilee Celebration - A12207	12	26 May 22	1,079	1,449	2,089	3,239	1,599	1,879
British Isles Discovery - A12210	11	12 Jul 22	989	1,329	1,919	2,969	1,469	1,719
British Isles Discovery - A12215	11	1 Sep 22	989	1,329	1,919	2,969	1,469	1,719
Easter British Isles Discovery - A12305	11	3 Apr 23	869	1,159	1,689	2,599	1,279	1,499



St. Peter Port, Guernsey



Old Man of Storr, Isle of Skye



Duart Castle, Isle of Mull

Iceland, Greenland and Canada

Prepare to leave the world you know behind as you explore the magnificent landscapes of Iceland and Greenland. Your expectations will be confounded as you discover that Iceland is largely lush and green whilst Greenland is wreathed in ice, like some mythical land from a fantasy novel. Our Grand Canada cruise will also bring you to the beautiful east coast of Canada, where seabirds wheel and glide in bright blue skies, as you explore stunning unspoilt landscapes.



Kirkjufell Mountain, Grundarfjordur, Iceland

Port highlights

Reykjavik

Part-old Norse, part-modern city, Iceland's capital is both quirky and cosmopolitan. Brightly coloured houses create unique streetscapes, whilst further afield vast lava fields, bubbling mud pools, crashing waterfalls and spouting geysers will fire your imagination.

Quebec City

One of North America's oldest cities, Quebec is a haven for culture and the arts, featuring 37 National Historic Sites of Canada, countless museums and theatres, and some stunning early Canadian architecture, including the Château Frontenac Hotel.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
Land of Ice & Fire - A12208	14	7 Jun 22	1,149	1,529	2,209	3,439	1,699	1,979
Arctic Voyage to Greenland & Iceland - A12209	21	21 Jun 22	1,889	2,519	3,649	5,659	2,789	3,269
Iceland, Faroes & Edinburgh Festival - A12213	12	13 Aug 22	989	1,309	1,899	2,949	1,459	1,709
Grand Canada, Greenland & Iceland Experience - A12216	34	12 Sep 22	2,829	3,779	5,459	8,469	4,169	4,909



Godafoss Waterfall, Iceland



Nuuk, Greenland



Quebec, Canada

The Mediterranean

Europe is a continent of incredible contrasts and ancient cultures, and these month-long extravaganzas will bring you the very best it has to offer. From the Bulgarian resort of Nessebar, with its rich medieval history, to sun-drenched Limassol in Cyprus; from Istanbul, where east meets west in a glittering array of minarets and street bazaars, to impossibly ancient Athens; and from the neoclassical pastel buildings of Odessa to the proudly British high-rise exclave of Gibraltar, Europe will become a colourful and absorbing pageant that will delight and thrill.

The Blue Mosque, Istanbul



Port highlights

Piraeus

The largest Mediterranean port and your gateway to Athens. Journey to the stunning Acropolis and witness remnants of Ancient Greece. Walk in awe of its historic significance whilst also soaking in new creative, contemporary energies.

Alexandria

The gateway to Cairo and the majestic pyramids, this legendary city will journey you back to 331BC. Be stunned by the towering Pharos Lighthouse as soon as you arrive, once one of the Seven Wonders of the World.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
Grand Black Sea and Mediterranean - A12218	32	23 Oct 22	2,519	3,359	4,869	7,539	3,709	4,359
Grand Black Sea and Mediterranean - A12306	32	14 Apr 23	2,519	3,359	4,869	7,539	3,709	4,359



Odessa, Ukraine



The Acropolis, Athens, Greece



Great Pyramids, Giza, Cairo, Egypt

Winter Escapes

Leave the winter blues behind as you sail south across azure seas to the warmth and charm of Europe's furthest fringes - and beyond. Experience Madeira and the subtropical Canary Islands, or the fabled Casablanca in Morocco, where you'll discover imposing mosques and lively street bazaars. Escape to the Caribbean's crystal-clear seas and cloudless skies then soak up Cuba's retro city glory. Lose yourself amongst palm-fringed beaches, dramatic volcanoes or tropical rainforests. We're confident the glow will last all the way until summer.

Shirley Heights, Antigua



Port highlights

Casablanca

A prosperous city of creativity, Casablanca offers a unique modern edge that isn't widely seen in other parts of the country. Be sure to visit Hassan II Mosque for a magnificent architectural wonder.

Havana

Sometimes referred to as the Rome of the Caribbean, it's impossible not to feel enchanted by Cuba's capital city's charm, with its Spanish architecture, classic American cars and gorgeous tropical climate.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
Canaries, Madeira & Morocco Winter Sun - A12219	15	24 Nov 22	979	1,309	1,899	2,929	1,449	1,699
Christmas & New Year Canary Islands - A12226	15	21 Dec 22	1,189	1,579	2,279	3,539	1,739	2,039
Cuba & Treasures of the Caribbean - A12301	42	5 Jan 23	2,649	3,519	5,099	7,909	3,889	4,579
Cape Verde, Canaries & Morocco Winter Escape - A12302	21	16 Feb 23	1,249	1,669	2,409	3,719	1,839	2,159



Gran Canaria, Spain



Casablanca, Morocco



Havana, Cuba



Cape Verde Islands

Northern Lights

The Northern Lights have to be seen to be believed: nature's ultimate light show, far outclassing any mere laser display, with vivid green and pink luminosity dancing across the inky skies of Norway and Iceland. They will delight and enthrall you.

Viewing of the Northern Lights subject to local atmospheric and weather conditions.

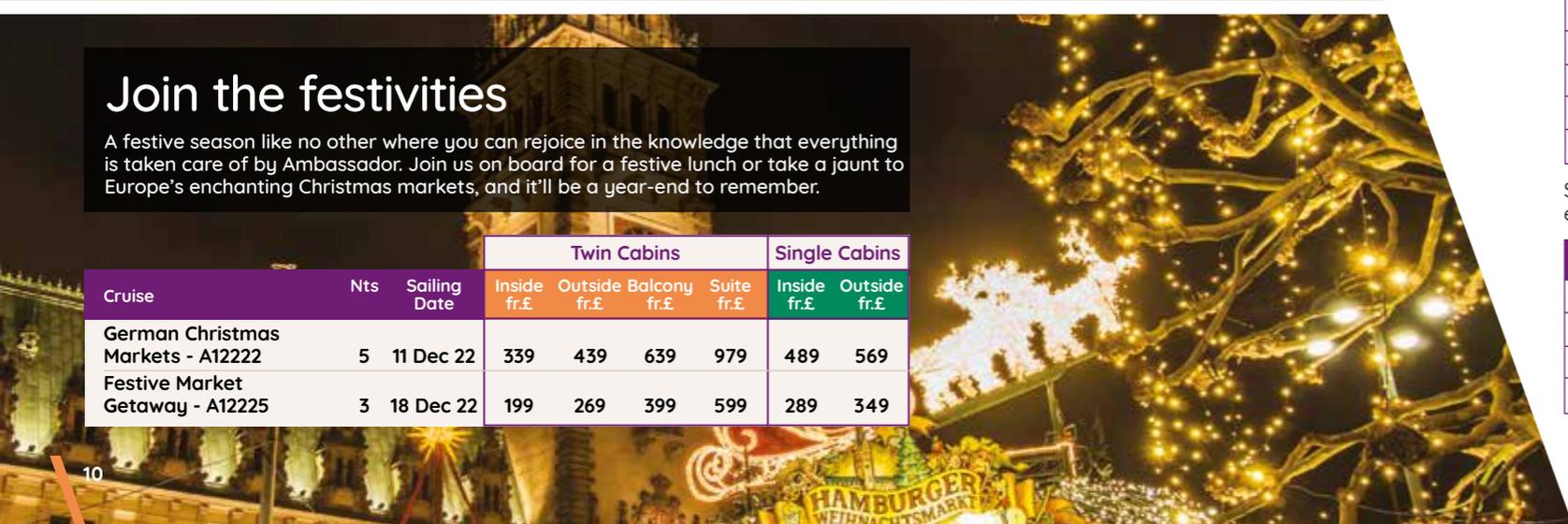
Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
Norway's Land of the Northern Lights - A12303	14	9 Mar 23	1,019	1,359	1,959	3,049	1,499	1,759
Iceland's Land of the Northern Lights - A12304	11	23 Mar 23	799	1,079	1,549	2,379	1,179	1,389



Join the festivities

A festive season like no other where you can rejoice in the knowledge that everything is taken care of by Ambassador. Join us on board for a festive lunch or take a jaunt to Europe's enchanting Christmas markets, and it'll be a year-end to remember.

Cruise	Nts	Sailing Date	Twin Cabins				Single Cabins	
			Inside fr.£	Outside fr.£	Balcony fr.£	Suite fr.£	Inside fr.£	Outside fr.£
German Christmas Markets - A12222	5	11 Dec 22	339	439	639	979	489	569
Festive Market Getaway - A12225	3	18 Dec 22	199	269	399	599	289	349



Festive Port Events on board Ambience

It's always a wonderful time of year on board Ambience but for the festive period, we really do push the boat out. Bringing you all your favourite traditions (plus plenty of extra magic and sparkle), we have seasonal shows, all your favourite anthems, and of course, unbeatable cuisine.

Enjoy a delicious five-course lunch or dinner and show, plus the option to stay overnight with breakfast the following morning. Included in the price are welcome cocktails and half a bottle of wine per person with the meal.

Event benefits

Why not get a group together to enjoy a festive experience on board Ambience? With our free group places, the more the merrier!

Friday Events		Saturday Events	
You Book	Free Space(s)	You Book	Free Space(s)
15 spaces	16 th free	20 spaces	21 st free
30 spaces	31/32 free	40 spaces	41/42 free
45 spaces	46/47/48 free	60 spaces	61/62/63 free
60 spaces	61/62/63/64 free	80 spaces	81/82/83/84 free

So, whether you're joining us for a festive lunch or with us for an overnight event, it's going to be a year-end to remember.

Date	Daily events	Price
Friday 9 th December 2022	Lunch & Show	£59pp
Saturday 10 th December 2022	Dinner & Show	£99pp
Friday 16 th December 2022		
Saturday 17 th December 2022	Dinner, Show & Overnight	from £109pp

